

**Services that require prior authorization**

Metrics	Crisis Residential Treatment Services (CRTS) and Adult Residential Treatment Services for MH	Residential and Inpatient services for DMC-ODS	Therapeutic Behavioral Services for MH	Day Treatment Intensive for MH	Day Rehabilitation for MH	Therapeutic Foster Care for MH
Total Standard prior authorization requests received	604	1098	81	Data not available	Data not available	Data not available
The percentage of standard prior authorization requests that were approved, aggregated for all items and services	98%	100%	100%	Data not available	Data not available	Data not available
The percentage of standard prior authorization requests that were denied, aggregated for all items and services	1.82%	0%	0%	Data not available	Data not available	Data not available
The percentage of standard prior authorization requests that were approved after appeal, aggregated for all items and services	N/A	N/A	N/A	Data not available	Data not available	Data not available
The percentage of standard prior authorization requests for which the timeframe for review was extended, and the request was approved, aggregated for all items and services.	N/A	N/A	N/A	Data not available	Data not available	Data not available
Total expedited prior authorization requests received	N/A	N/A	27	Data not available	Data not available	Data not available
The percentage of expedited prior authorization requests that were approved, aggregated for all items and services	N/A	N/A	100%	Data not available	Data not available	Data not available
The percentage of expedited prior authorization requests that were denied, aggregated for all items and services	N/A	N/A	0%	Data not available	Data not available	Data not available
Total standard and expedited prior authorization requests received	604	1098	108	Data not available	Data not available	Data not available
The average and median time that elapsed between the submission of a request and a determination by the BHP for standard prior authorizations, aggregated for all items and services	Average of 12 days Median 10 days	Average of 2.53 days Median of 0	Average of 2.1 days Median of 0	Data not available	Data not available	Data not available
The average and median time that elapsed between the submission of a request and a determination by the BHP for expedited prior authorizations, aggregated for all items and services	N/A	N/A	Average of <1 days Median of 0	Data not available	Data not available	Data not available